



- Dimensions match customer order and packing list.
- Big 5 Quality Standards** are exceeded for each product category.
- Finishes match order and are consistent with masters.
- "Specials" meet control drawing standards and are signed off by engineering. _____
- All attachment and support hardware is packaged and included in shipment, photo included.
- Packaging is secure and the shipment has correct/prominent labeling, photo included.
- Quantity matches customer order and packing list.

Specifics for each area can be found at www.vanerumstelter.com

Order Number: _____
Signature: _____



Grand Rapids, MI USA: p 616.451.7800
Diest, Belgium: p +011 32 70 22 26 00
www.vanerumstelter.com



- Dimensions match customer order and packing list.
- Big 5 Quality Standards** are exceeded for each product category.
- Finishes match order and are consistent with masters.
- "Specials" meet control drawing standards and are signed off by engineering. _____
- All attachment and support hardware is packaged and included in shipment, photo included.
- Packaging is secure and the shipment has correct/prominent labeling, photo included.
- Quantity matches customer order and packing list.

Specifics for each area can be found at www.vanerumstelter.com

Order Number: _____
Signature: _____



Grand Rapids, MI USA: p 616.451.7800
Diest, Belgium: p +011 32 70 22 26 00
www.vanerumstelter.com



- Dimensions match customer order and packing list.
- Big 5 Quality Standards** are exceeded for each product category.
- Finishes match order and are consistent with masters.
- "Specials" meet control drawing standards and are signed off by engineering. _____
- All attachment and support hardware is packaged and included in shipment, photo included.
- Packaging is secure and the shipment has correct/prominent labeling, photo included.
- Quantity matches customer order and packing list.

Specifics for each area can be found at www.vanerumstelter.com

Order Number: _____
Signature: _____



Grand Rapids, MI USA: p 616.451.7800
Diest, Belgium: p +011 32 70 22 26 00
www.vanerumstelter.com

Big 5 Quality Standards

1. VENEER

- Finish matches the color/grain master.
- Finish matches the fill and sheen levels on master.
- Edge banding detail matches spec and is secure. No excess bonding material.
- There are no "rough" spots on accessible "touch" areas.
- Finish has no visible marring, scratches or dents.

2. LAMINATE

- Finish matches the color/grain master.
- Edge banding detail matches specification and is secure. No excess bonding material.
- There are no "rough" spots on accessible "touch" areas.
- Finish has no visible marring, scratches or dents.
- Seamed areas match appropriately.

3. METAL

- Finish matches the Color master.
- The power-coat is uniform in application.
- No welds "telegraph" through the finish and none are no excessive.
- There are no "rough" spots on accessible "touch" areas.
- There are no dents/scratches on the unit.

4. SEATING

- Finishes match the color and pattern master.
- Product is level and stable.
- Attachment hardware is secure but not "torqued out".
- There are no pinch points.
- Upholstery is even without "puddles".

5. HUB OVERALL

- All hardware is included: locks, screws, glides, castors, shelf supports.
- Product is level and drawers/doors aligned.
- Installation paperwork is included.
- Surfaces are clean and free of assembly materials.
- There are no dents/scratches on the unit.

Big 5 Quality Standards

1. VENEER

- Finish matches the color/grain master.
- Finish matches the fill and sheen levels on master.
- Edge banding detail matches spec and is secure. No excess bonding material.
- There are no "rough" spots on accessible "touch" areas.
- Finish has no visible marring, scratches or dents.

2. LAMINATE

- Finish matches the color/grain master.
- Edge banding detail matches specification and is secure. No excess bonding material.
- There are no "rough" spots on accessible "touch" areas.
- Finish has no visible marring, scratches or dents.
- Seamed areas match appropriately.

3. METAL

- Finish matches the Color master.
- The power-coat is uniform in application.
- No welds "telegraph" through the finish and none are no excessive.
- There are no "rough" spots on accessible "touch" areas.
- There are no dents/scratches on the unit.

4. SEATING

- Finishes match the color and pattern master.
- Product is level and stable.
- Attachment hardware is secure but not "torqued out".
- There are no pinch points.
- Upholstery is even without "puddles".

5. HUB OVERALL

- All hardware is included: locks, screws, glides, castors, shelf supports.
- Product is level and drawers/doors aligned.
- Installation paperwork is included.
- Surfaces are clean and free of assembly materials.
- There are no dents/scratches on the unit.

Big 5 Quality Standards

1. VENEER

- Finish matches the color/grain master.
- Finish matches the fill and sheen levels on master.
- Edge banding detail matches spec and is secure. No excess bonding material.
- There are no "rough" spots on accessible "touch" areas.
- Finish has no visible marring, scratches or dents.

2. LAMINATE

- Finish matches the color/grain master.
- Edge banding detail matches specification and is secure. No excess bonding material.
- There are no "rough" spots on accessible "touch" areas.
- Finish has no visible marring, scratches or dents.
- Seamed areas match appropriately.

3. METAL

- Finish matches the Color master.
- The power-coat is uniform in application.
- No welds "telegraph" through the finish and none are no excessive.
- There are no "rough" spots on accessible "touch" areas.
- There are no dents/scratches on the unit.

4. SEATING

- Finishes match the color and pattern master.
- Product is level and stable.
- Attachment hardware is secure but not "torqued out".
- There are no pinch points.
- Upholstery is even without "puddles".

5. HUB OVERALL

- All hardware is included: locks, screws, glides, castors, shelf supports.
- Product is level and drawers/doors aligned.
- Installation paperwork is included.
- Surfaces are clean and free of assembly materials.
- There are no dents/scratches on the unit.